

UPGRADE LEARNING TOOLSET

LEADERS

CARMEN:

Travis Ritter, Valerie Rake, Jeff Vernon

RIV:

Travis Ritter, Robin Surland, Vedu Hariths



TIMELINE: Both projects are already in process.

- Carmen Finish: 9/17
- RIV Finish: 4/17



MILESTONES

Carmen

- Launch (5/16)
- Primary LMS (8/16)
- Exemptions only D2L (1/17)
- D2L no longer available (6/16)

RIV:

- Promotion/tenure dossier created (10/16)
- Data from RIV to Vita (12/16)
- Approved per-college customizations complete (3/17)
- Vita available (4/17)



FUNDING: Both projects are primarily funded by cash. Both also rely primarily on existing staff.



OVERVIEW

ODEE is committed to providing modern, up-to-date learning tools. In FY17, we are making big changes to key services: Carmen (our learning management system) and RIV (our Faculty Information System). In response to input from students, faculty and staff, Ohio State is adopting Canvas as the engine that drives Carmen. We are replacing our faculty information system, RIV, with a more powerful and flexible system named Vita.



WHY IT IS IMPORTANT

For **CARMEN**, ODEE conducted a learning management system evaluation and two pilots involving more than 4000 student and faculty. The result was clear: Canvas offers a better interface and more powerful tools and was preferred by the vast majority our faculty and students. Driven by the retirement of **RIV** by Thomson Reuters, we have worked with faculty and partners across the university, to ensure that, we are putting a better system in place which will meet their needs.



WHAT SUCCESS LOOKS LIKE

CARMEN will have an elegant and intuitive design, better mobile apps, more integrations with 3rd party apps, and the capacity to provide meaningful reports and predictive analytics. The faculty information system will be moved from **RIV** to Vita. Existing data will be transferred, harvesting of scholarly works from multiple citation indexes will be automated, the look and feel will be improved, and reporting functionality will be extended.



BENEFITS & RISKS

CARMEN: RISKS: Learning a new system can create frustration among users, calls could put a significant burden on support teams and may temporarily impact customer service. **BENEFITS:** The system will be more intuitive with a superior mobile experience. Extended outages for software upgrades will no longer be necessary.

RIV: RISKS: Migration of existing faculty data is unlikely to be perfect, despite our best efforts and faculty may need to review and correct their profiles. **BENEFITS:** Vita collects information about published works from a wider variety of sources and provides a much simpler workflow for faculty as they update their profiles.