IN-PERSON OFFICE HOURS

We will be offering in-person office hours every other Wednesday from 1 to 3 p.m. in the [Enarson Digital Union](http://odee.osu.edu/enarson-classrooms-bldg-0012). By attending, you will have access to the eLearning Support Team. We support Canvas, Carmen, CarmenConnect, CarmenWiki, Mediasite, Research in View, Top Hat and U.OSU.

These sessions are designed for you to BYOD (Bring Your Own Device) for hands-on work. If you do not have a portable device, a laptop can be provided. The office hour’s time period has a hard end at 3 p.m., so please make sure to give yourself enough time for your questions to be fully investigated and answered.

Join us at any point from 1 to 3 p.m. in the [Enarson Digital Union](http://odee.osu.edu/enarson-classrooms-bldg-0012) on any of the following Wednesdays:

* February 24
* March 9 and 23
* April 6 and 20
* May 4

# THINGS TO DO BEFORE ATTENDING A SESSION:

* Make sure your device successfully connects to OSU Wireless.
* Be prepared. In other words, if you have a question about Carmen, make sure you have a Carmen shell to work with. If you have a question about CarmenConnect, verify that you have permission to create CarmenConnect meeting rooms beforehand.
* Come with specific questions / ideas to discuss with eLearning Support

If you are unable to make any of these sessions, please take a look at our Virtual Office Hours offered through CarmenConnect.

Questions about eLearning Support Office Hours? Contact Us at carmen@osu.edu.